

Accepted External Review Results in 2024



Insurance Department Resources for Appealing Denials

Individuals may appeal their denials with their health insurers and if unsuccessful, they have a right to an independent review through the [Connecticut Insurance Department's External Review Program](#).

Denials that are eligible for this program include medical necessity determinations, continued treatment stays, experimental/investigational denials, eligibility and rescission of coverage.

External Review Resources:

- [External Review Program – Frequently Asked Questions](#)
- [External Review Program Flyer](#)
- Request for [External Review form](#)